Any goods or services that are directly related to the flights will be managed through our iDOC solution where all requirements are managed through the flight schedule and associated loading.

Suppliers of these goods and services will not receive a purchase order in relation to the specific requirements and will provide goods and services in line with the flight schedules and processes defined in the contract.

The invoice submission process varies depending on the type of goods or service provided.

Invoice Submission Process for Direct Operating Cost (DOC): Overflying:

Overflight charges for the UAE are billed directly by the GCAA and sent to our designated mailbox: ekovflinv@emirates.com

As a government entity, the GCAA adheres to protocols established by the governing authority, ensuring full compliance with regulatory standards.

Any other requirements or particulars as required by any law, regulations, circulars or guidelines issued by the respective government body.

Mailbox for payment queries: acctpay3@emirates.com