

Annual Report 2018-19 Highlights

Group

| | 2018-19 | 2017-18 | change |
|----------------------|------------------------------|------------------------------|----------|
| Revenue | AED 109.3bn (US\$ 29.8bn) | AED 102.4bn (US\$ 27.9bn) | 7% |
| Profit | AED 2.3bn (US\$ 0.6bn) | AED 4.1bn (US\$ 1.1bn) | -44% |
| Profit margin | 2.1% | 4.0% | -1.9%pts |
| Cash assets | AED 22.2bn (US\$ 6.0bn) | AED 25.4bn (US\$ 6.9bn) | -13% |
| Dividends | AED 0.5bn (US\$ 0.1bn) | AED 2.0bn (US\$ 0.5bn) | -75% |
| Employees | 105,286 | 103,363 | +2% |

Emirates

| | 2018-19 | 2017-18 | change |
|---------------------------|-----------------------------|-----------------------------|----------|
| Revenue | AED 97.9bn (US\$ 26.7bn) | AED 92.3bn (US\$ 25.2bn) | +6% |
| Profit | AED 0.9bn (US\$ 0.2bn) | AED 2.8bn (US\$ 0.8bn) | -69% |
| Profit margin | 0.9% | 3.0% | -2.1%pts |
| Cash assets | AED 17.0bn (US\$ 4.6bn) | AED 20.4bn (US\$ 5.6bn) | -17% |
| Passengers carried | 58.6m | 58.5m | +0% |
| Seat factor | 76.8% | 77.5% | -0.7%pt |
| Cargo carried | 2.7m tonnes | 2.6m tonnes | +1% |
| Overall capacity | 63.3bn ATKMs | 61.4bn ATKMs | +3% |
| Available seat kms | 390.8bn ASKMs | 377.1bn ASKMs | +4% |
| Aircraft | 270 | 268 | +2 |
| Employees | 60,282 | 62,356 | -3% |

dnata

| | 2018-19 | 2017-18 | Change |
|---|----------------------------|----------------------------|----------|
| Revenue | AED 14.4bn (US\$ 3.9bn) | AED 13.1bn (US\$ 3.6bn) | +10% |
| Profit | AED 1.4bn (US\$ 394m) | AED 1.3bn (US\$ 359m) | +10% |
| Adjusted Profit (excl. one-time) | AED 1.1bn (US\$ 306m) | | -15% |
| Profit margin | 10.0% | 10.1% | -0.1%pt |
| Adj. profit margin | 7.8% | | -2.3%pts |
| Cash assets | AED 5.1bn (US\$ 1.4bn) | AED 4.9bn (US\$ 1.3bn) | +4% |
| Aircraft handled | 698,739 | 659,591 | +6% |
| Cargo handled | 3.1m tonnes | 3.1m tonnes | +0% |
| Meals uplifted | 70.9m | 55.7m | +27% |
| Travel services: Total transaction value (TTV) | AED 11.5bn (US\$ 3.1bn) | AED 11.3bn (US\$ 3.1bn) | +2% |
| Employees | 45,004 | 41,007 | +10% |

* US\$ figures are converted at 1US\$ = 3.67AED and are based on the full AED figures before rounding.

Group revenue is after eliminating intercompany income/expense.